**GROVE HOUSE SURGERY &**

**CHICKENLEY MEDICAL CENTRE**

**NEWS**

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**Summer 2018/19 Free Newsletter for all our patients**

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| Image result for child asthma clinicMichala the Nurse Practitioner will be holding Child Asthma Review/Information sessions during the school holidays.Please keep a look out for further information. \_\_\_\_\_\_\_\_\_\_\_\_\_C:\Users\Kath.Farrar\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\SDL7QEDE\Flu-Season-Ahead[1].jpg**Seasonal Flu Campaign****The seasonal Flu campaign will start in September.****If you fall into any****of the categories below you will be offered the vaccine****Categories****-Over 65 years****-Patients with Long Term Conditions****-Carers/ or Social Care Worker****-Pregnant Ladies****-Patients who are Immunocompromised****-Children 2-3-4 year olds****Flu clinics dates will follow!** |

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| **STAFF NEWS!** As you are aware Dr Davison has moved on to start her own business and we wish her every success in this new exciting venture. You will see her again though as she is providing locum cover for us in July. Dr Maire and Dr Brian Lynch will be changing their hours, moving to a 2 day week.We are delighted to announce that we have 3 new doctors and a practice nurse starting at the practice in August and September. Dr Claudio Schwab who comes to us from another practice in the area. Dr Ayesha Shoaib who will be familiar to many of you as she has provided regular locum cover for us in the past and Dr Conor Lynch, son of our two senior partners. Mr Paul Street is a registered nurse and comes to us from ‘Jimmy’s’ and is really looking forward to change in role. He will be delivering the same services as Bev and Susie.All our new staffs bring with them a wealth of experience, new exciting ideas to enhance patient experience and improve service delivery. |
| **C:\Users\Kath.Farrar\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\4LMEOXGJ\work-in-progress-woman_at_work-o-f[1].pngBUILDING WORK** We will be making some alterations to the layout of the building; expanding the number of rooms available to accommodate the new members of the staff. The date for the work to start is yet to be finalised but is likely to be early July. The plan is for it to be completed within a week. Our main priority over this period is to minimise the disruption to our patients and ensure that we continue to deliver medical care of the highest quality. We may have to move some clinics over to our Branch Surgery in Chickenley during this period. We ask that you bear with us during this time. If you have any questions regarding the alterations please speak to Dawn, our Practice Manager. |
| **NEW SERVICE COMING TO GROVE HOUSE & CHICKENLEY****From July we will deliver routine childhood immunisation’s. Clinics will be held on Thursdays every week as follows:** **Mornings at Chickenley Medical Centre****Afternoons at Grove House Surgery****APPOINTMENTS WILL BE SENT TO ELIGIBLE PATIENTS BY THE CHILD HEALTH TEAM.** |

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| Image result for PATIENT FEEDBACK  WANTED FOR LTC UK**We are looking at inviting local groups to come along to surgery and hold drop in sessions for the following:** **Carers Count**  **Dementia friends** **We are asking for patients, living with chronic condition (s) to give feedback on** * **How can we can help you to better manage your condition?**
* **How can we encourage you to attend your monitoring reviews?**
* **What service could we provide that would improve things for you?**
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| **ARE YOU A CARER?****DO YOU KNOW WE HAVE A CARERS CHAMPION WITHIN THE SURGERY?****WOULD YOU LIKE TO GET TOGETHER WITH OTHER CARERS OVER A COFFEE OR MEET WITH CARERS COUNT ABOUT THE SERVICES AVAILABLE TO YOU?**IF THE ANSWER IS **YES** TO ANY OF THE ABOVE THEN PLEASE CALL THE SURGERY ON 01924 476363 AND ASK FOR HELEN OUR CARERS CHAMPION  |
| **WITH SYSTMONLINE YOU CAN ACCESS GP SERVICES FROM YOUR COMPUTER, TABLET OR MOBILE PHONE,** **AS WELL AS THROUGH YOUR LOCAL SURGERY.****BOOK AND CANCEL APPOINTMENTS** **ORDER REPEAT PRESCRIPTIONS****ACCESS YOUR MEDICAL RECORDS****24 HOURS A DAY 7 DAYS A WEEK, INCLUDING BANK HOLIDAYS****PLEASE ASK AT RECEPTION TO REGISTER** **FOR SYSTMONLINE** |

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| **NATIONAL BREAST SCREENING ALERT IN THE NEWS**All patients who may be affected by the**'National Breast Screening Programme' incident** There is a dedicated help line for all patients who may be affected to call:***Tel: 0800 169 2692*** |
| Image result for childhood imm schedule UK**Full report available at** [**Grove House Surgery**](https://www.cqc.org.uk/location/1-549811852) |

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|  **We hosted a Dementia Awareness Cup Cake Morning in surgery on Thursday 14th June.  We would like to thank everyone that joined us or left a donation.** **We raised £80.00** |

NEW! DESIGNATED APPOINTMENT CANCELLATION LINE - 07853312473

**Forthcoming dates for your diaries**

**Bank Holiday 27th August Closed all day**

**Training 17 Jul, 21 Aug, 16th Sep Closed from 1300hrs**

**Coffee Morning 27th Sep 1000 – 1200hrs**